



Frequently Asked Questions: Residential Permit Parking

How was the survey developed?

The Department of City Planning partnered with the Pittsburgh Parking Authority to build a set of questions based on issues that have previously been raised about the program. After creating a list of questions, City Council provided comments to help finalize the questions respondents saw.

How did you reach out to residents?

We sent out email alerts to everyone who uses the online platform to renew their RPP permit online and we sent our mail reminders to residents who renew their permits by mail to ensure we were notifying everyone in an RPP area.

Why is the program being transferred to the Pittsburgh Parking Authority (PPA)?

The PPA already manages most of the RPP process from permitting to parking studies and enforcement. By transferring the responsibility for the certification process and future code changes, the entire RPP process will be maintained in one place, which will streamline communications and alleviate any confusion on whom to contact. Once the program is transferred, the City will maintain oversight over future changes to the program because all City Code changes must go before City Council.

Will the PPA have a staff member dedicated to the petition process for new areas?

The PPA has a role dedicated to the RPP program as part of their on-street parking group. With the transition, the PPA intends to build additional capacity into their staff for the administration of the program.

How can you ensure non-resident permits are not being abused?

Residents seeking non-resident permits for medical care, childcare, and contract work must provide documentation to support the type of permit they are seeking. Additionally, charging a higher fee provides an opportunity for non-residents to park near the residence they are serving while also limiting the chance for exploitation of the permit.

What's the difference between a contractor and a landlord?

A **contractor** is someone who has been contracted to work on your house (like a roofer). The contractor permit allows a contracted worker who is performing work permitted by the City of Pittsburgh to park in an RPP area on a week by week basis until their work is completed.

A **landlord** owns property in an RPP area. The landlord permit allows a landlord to purchase a permit in RPP areas where they own rental properties. They must provide documentation that they own the property and are renting it. These permits are issued annually.



Is there a formal process for opting out of RPP?

Much like the process for creating an RPP area, if a majority of the households represented in an area would like to opt-out of RPP, they can create a petition to do so.

What is the possibility of changing the price of the permit to increase enforcement?

The majority of survey respondents were not interested in fee increases to provide for general and after-hours enforcement, which is why these changes do not address it. But, we are considering all resident feedback as these proposed changes are discussed further by City Council.

How does a hybrid RPP area work?

A hybrid area allows residents to park near their homes with a permit and provides visitors with an opportunity to park in an RPP area without a permit at no additional cost, which may be metered by the PPA. It can be authorized for either new RPP areas or existing ones. Typically, these areas fall within a half-mile of a hospital, college/university, a professional sports stadium, or a station associated with a fixed guideway or dedicated lane transit facilities.

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